



RETURNS

Customer Information (all fields required)

FIRST NAME		LAST NAME		DATE
ORDER NUMBER	EMAIL		PHONE	

Return Item Details (if returning more than two items, please use a second form)

Item One: _____
(ITEM NAME OR SKU #)

SELECT REASON FOR RETURN

NOT ITEM ORDERED
 ORDERED BY MISTAKE
 DID NOT LIKE DESIGN/COLOR
 DID NOT LIKE MATERIAL
 ITEM DAMAGED
 POOR FIT
 TOO SMALL
 TOO LARGE

OTHER ISSUE: _____

Item Two: _____
(ITEM NAME OR SKU #)

NOT ITEM ORDERED
 ORDERED BY MISTAKE
 DID NOT LIKE DESIGN/COLOR
 DID NOT LIKE MATERIAL
 ITEM DAMAGED
 POOR FIT
 TOO SMALL
 TOO LARGE

OTHER ISSUE: _____

Please send all returns to:

Buff, Inc.
 Attn: Returns
 133 Aviation Blvd. Ste 105
 Santa Rosa, CA 95403

RETURN INSTRUCTIONS

This form must be filled out and included in the box with your return. Please return your items using a traceable shipping method with delivery confirmation, such as: FedEx, UPS or USPS. Buff, Inc. is not responsible for packages lost in transit and will only assume responsibility for items delivered to and signed for by our Receiving Department. Returned items must be unworn, unwashed, undamaged and on original packaging. Once item(s) have been received by Buff, Inc. your refund will be issued to your credit card within 4 days of processing your return. The amount refunded will be for the the item(s) only, shipping charges are non-refundable. Gift returns will be refunded to the original purchaser. Warranty replacements will be treated as new orders where shipping charges may apply. Items sent in for warranty replacement will not be returned.

If there are any questions, please call our Customer Service Department Mon - Fri 8am to 5pm PST at 707.569.9009, or email us at customerservice@buffusa.com.